



GOBIERNO DE PUERTO RICO  
Oficina del Comisionado de Seguros

**Arbitros Autorizados por la Oficina del Comisionado de Seguros de PR**

<b>Nombre</b>	<b>Licencias y/o Certificaciones</b>	<b>Cursos Relacionados</b>
1 Victor Ortiz <a href="mailto:von.asociados@gmail.com">von.asociados@gmail.com</a>	Ingeniero Civil Ajustador de Emergencia Independiente	Adiestramiento de Mediación Sistema Judicial en PR - Terminología Legal
2 Amanda Capó <a href="mailto:amadacapo@live.com">amadacapo@live.com</a>	CPA Arbitro Certified Fraud Examiner Certified Valuation Analyst	Accredited in Business Valuation Cert. # 2754 of the AICPA Certified in Financial Forensics Cert. # 249 of the AICPA Chartered Global Management Accountant of the AICPA Certified Valuation Analyst Cert of the National Association of Certified Valuation Analysts Certified Fraud Examiner of the Association of Certified Fraud Examiners Certificate of Educational Achievement in Business Valuations (AICPA) Certificate on Compliance-NACVA Quality Enhancement Qualified Business Valuation Case Analyst Grader for the International Association of Consultants, Valuators and Analysts Alternate Dispute Resolution: -Certified Neutral Evaluator #E-0004 -Certified Mediator # M-0039 -Certified Arbitrator #A-0075 Certifications under the Puerto Rico Supreme Court -Rule #ES 98-5 American Arbitration Association Commercial Panel, Arbitrator & Mediator International Panel CTL
3 Diego Sorroche Fraticelli <a href="mailto:diego@puertoricoappraisers.com">diego@puertoricoappraisers.com</a>	Tasador	Instructor General Bienes Raices (02/01/2020) Arbitro Curso mediación Ejecuciones de Hipoteca 2015 Evaluador Profesional Gobierno Estatal y Municipal (10/28/2021) Mediador Certified machinery and Equipment Appraisal 2010 Tecnicas Avanzadas de Negociacion 2015
4 Marie Olga de la Rosa <a href="mailto:delarosacpa@gmail.com">delarosacpa@gmail.com</a>	CPA CIRA(Certified Insolvency and Restructuring Advisor) CFE(Certified Fraud Specialist) CGMA (Chartered Global Management Accountant)	Foro Annual de Seguros Seguros de Interrupción de Negocio Taller para la Preparación de Reclamaciones a las Aseguradoras a Causa de Interrupción de Negocios Appraisal Process Colegio de CPA
5 Emilio Jaen Torres <a href="mailto:emilio.jaen@systronics-pr.com">emilio.jaen@systronics-pr.com</a>	CPA	Taller Preparación de Reclamaciones a Aseguradoras a Causa de Interrupcion de Negocios Valorización de un Negocio - 2017 Como proteger el Valor de un negocio utilizando herramientas de Valorización

Seguros de Interrupción de Negocio - 2017

6 Paul Middleton <a href="mailto:paul@ieausa.com">paul@ieausa.com</a>	Ajustador Público - Islas Vírgenes Arbitro Ajustador Independiente - Florida	Windstorm Insurance Network Umpire Recertification Course CPAU designation as certified property appraiser and umpire Related Seminars: Windstorm Conference Pre-Suit Actions & Claim Litigation, Orlando, FL Proving Hail Damage, New Orleans, LA Late Notice, Orlando, FL Umpires – What Makes Us Tick, Tampa, FL
7 Angel Lucena <a href="mailto:angel.lucena@gmail.com">angel.lucena@gmail.com</a>	Certified Residential Real Estate Appraiser, 111CR Puerto Rico and USA Authorized Professional Real Estate Appraiser, Certificate 1028EPA Federal Housing Administration (FHA) Appraiser USDA Rural Development Appraiser Fannie Mae Approved Appraiser Real Estate Broker, License 15619 FAAUAS (Drone) Remote Pilot Certificate Number	Vanguard Emergency Management - FEMA Guidelines Xactimate Level 1 Exam Certificate Ready to read and analyzed estimates of losses or proof of losses. FEMA Comprehensive Management of Flood Prone Areas- Challenges and Opportunities to Support Puerto Rico's Recovery and Sustainable Development After Hurricane Maria. Insurance Appraisal & 50% Fema Rule Hurricane Damage Economics, Real Estate Damages UAS Thermography Specialist Level 1 Drone Inspection webinar (Drones for industry: Types of drones, working as a drone pilot and drone insurance) Drone Inspections webinar (Save time, Reduce Costs and increase efficiency) Drone Inspection webinar ( How to become and ABJ drones strategic partners) Procedures to inspect the installation of asphalt waterproofing products Danosa Installation seminar Danosa waterproofing system Cursos y Seminarios de Tasación 2002-2006 Appraisal Process OCS - Colegio de CPA PR
8 Sean Michael Lewis <a href="mailto:slewisconsulting@cos.net">slewisconsulting@cos.net</a>	Florida Adjuster License (Independent) IICRC Water Mitigation	Negotiation Skills Negotiations - Pepperdine Univ School of Law Mediations - Pepperdine Univ School of Law Residential Construction Basics Principles In Claims Investigation Commercial General Liability Coverage Claims Level Certification Contents Restoration/Property Large Loss/Commercial Roof Damage Assessment Business Owner's Coverage Homeowner's Insurance Certification
9 Richard P. Brown <a href="mailto:rbrown@visionclaims.com">rbrown@visionclaims.com</a>	Windstorm Umpire Certification Adjusting Licenses in FL Florida Real Estate Sales License	Commercial Union Coverage school GAB Fire school GAB Casualty School

Florida Construction Class B Certified Contractor  
Flood Certification (FCN)

Commercial Union Intermediate Fire School  
GAB Business interruption

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10	Jon Doan <a href="mailto:jdoan@ccgfirm.com">jdoan@ccgfirm.com</a>	Public Adjuster Umpire/Appraiser	Basic, Intermediate & Advanced Property & Business Interruption Schools Negotiation Seminars Property Loss Managers Conference FACAP Seminars Business Interruption Seminars Wind Presenter/Director/President 2015
11	John A Voelpel <a href="mailto:john@vcs.com">john@vcs.com</a>	Adjuster FL Chartered Property Casualty Underwriter Associate in Claims WIND Umpire and Appraiser Certification	Umpire Certification Appraiser Certification
12	John Minor <a href="mailto:john@teamcomplete.com">john@teamcomplete.com</a>	Licensed Appraiser Louisiana Licensed General Contractor WIND Umpire Certification	WIND Umpire Certification WIND Appraiser Certification Appraisal Process OCS - Colegio de CPA
13	Joel Katz <a href="mailto:joelkatz24@gmail.com">joelkatz24@gmail.com</a>	Real Estate Broker Public Emergency Adjuster	Appraisal Process OCS - Colegio de CPA
14	Robert J Norton <a href="mailto:bob@generaladjustingservices.com">bob@generaladjustingservices.com</a>	FL Independent Adjuster IAUA certified Appraiser and Umpire FL General Contractor CPCU, AIC, Are	Appraiser and Umpire Certification Various Appraisal Classes Graduate Studies in Dispute Resolution Appraisal Procedure Training Appraisal Process OCS - Colegio de CPA
15	Theodore James Taylor <a href="mailto:TED.TAYLOR@KALEBBLAKE.NET">TED.TAYLOR@KALEBBLAKE.NET</a>	Public Adjuster WIND Umpire & Appraiser Certification IICRC Water Damage Restoration Certified	Wind certified appraiser course Wind certified umpire course IAUA Umpire Certification Course
16	Laura Haber <a href="mailto:Laura@Haber.Claims">Laura@Haber.Claims</a>	Independent Adjuster WIND Certified Umpire & Appraiser NFIP Flood Certification	Wind certified appraiser course Wind certified umpire course
17	Enrique Rodriguez <a href="mailto:henry.rodriguez@municipalclaims.us">henry.rodriguez@municipalclaims.us</a>	Independent Adjuster Umpire and Appraiser Certification(WIND and IAUA)	IAUA Course, Test & Instructor IAUA Umpire & Appraiser Instructor Umpire Recertification Course
18	Alan R Crumley <a href="mailto:arc@geoconsult.us">arc@geoconsult.us</a>	Engineer PR & Georgia	Appraisal Process COS-Colegio de CPA

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19 James Gilleland <a href="mailto:james.gilleland@kenedyclaims.com">james.gilleland@kenedyclaims.com</a>	Adjuster FL, PR Appraiser & Umpire - CPAU Appraiser - CPIA Umpire - CPIU	Appraisal Process OCS - Colegio CPA Commercial Lines Policy Interpretation Business Interruption Training Commercial and Personal Lines Property Estimating Negotiations Skills Training
20 William Torres <a href="mailto:cpatorres@torrescpa.com">cpatorres@torrescpa.com</a>	CPA - Puerto Rico/Louisiana Financial Management CGMA Consolidations and Adquisitions CM&AA Managerial Accounting CMA Business Valuation ABV Certified Financial Forensic CFF	Appraisal Process OCS - Colegio CPA How to Win Construction Claims Maximizing Business Valuation Various Constructions Seminars (Litigation, Contracting, Superconference)
21 Carlos X Velez Reyes <a href="mailto:cvelez@irr.com">cvelez@irr.com</a>	Professional Property Valuation General Appraiser Machinery and Equipmente Appraiser	Residential & Commercial Valuation Real Estate Economics After Maria Uniform Appraisal Standards for Federal Land Acquisitions Hurricane Damaged Economics, Real Estate Damages Appraisal Technics in a Declining Economy FHA Apprasing for Valuation Professionals Supervisory Appraiser/Trainee Appraiser course
22 Jose A Toro Mercado <a href="mailto:jtoro@cparrt.com">jtoro@cparrt.com</a>	CPA Certified Valuation Analyst	Preparatory Course for Appraisal PR Taller para la preparación de reclamaciones a aseguradoras a causa de la interrupción de negocios Seguros de interrupción de negocios
23 Michael I Ruskin <a href="mailto:disasterpro@bellsouth.net">disasterpro@bellsouth.net</a>	Independent Adjuster certified Umpire & Appraiser Mediator Certified Mold Remediator certified Roofing Consultant	Umpire and Appraiser Course WIND WIND Law and Ethics Update Adjuster Ethics
24 Richard P Myers <a href="mailto:richard.myers2013@gmail.com">richard.myers2013@gmail.com</a>	Law License, Colorado and Texas Umpire Wind and IAUA CPCU	Umpire Certification Course Wind Umpire Certification course IAUA CPCU Course
25 Daniel E Garavito Medina <a href="mailto:d.garavito@valorizacionyperitaje.com">d.garavito@valorizacionyperitaje.com</a>	CPA Certified Financial Forensic Certified Valuation Analyst Lawyer	Business Interruption Coverage Preparatory course for Appraisers and Umpires

26	Jorge Fernandez Bouza <a href="mailto:jf4water@aol.com">jf4water@aol.com</a>	Public Adjuster Certified General Contrator, FL Xactimate 28	Expert Witness and Appraisals
27	Coral Martinez <a href="mailto:coral.martinez@clewisworldwide.com">coral.martinez@clewisworldwide.com</a>	CPA Certified Property Insurance Umpire Appraiser & Umpire CPAU	Preparatory course for Appraisers and Umpires
28	Jesse C Smith <a href="mailto:blackbirdadjusting@gmail.com">blackbirdadjusting@gmail.com</a>	Adjuster FL, TX IICRC - Water Damage Restoration IAUA NFIP Flood Certification	Wind Network Appraiser Certification Wind Network Umpire Certification Preparatory Course for Appraisers and Umpires PR
29	Victor Rodriguez Ortiz <a href="mailto:vrodriquez@rovengineering.com">vrodriquez@rovengineering.com</a>	Civil Engineer PR Certification in Validation Process Independent Adjuster CPIA - Certified Property Insurance Appraiser CPIU - Certified Property Insurance Umpire CPAU - Certified Property Appraiser and Umpire	Preparatory Course For Appraisers and Umpires PR Commercial Lines Policy Interpretation Commercial and Personal Lines Property Estimating Negotiation Skills Training
30	Henry Sienema <a href="mailto:hsienema@casestrategiesgroup.com">hsienema@casestrategiesgroup.com</a>	AIIC Associate of the Insurance Institue(CPCU Equivalent) Adjuster -Canada Fire Prevention Officer CMEA Certified Machinery and Equipment Appraiser Certified Appraiser/Umpire Wind SBA	Associate Insurance Institue Licentiate In Adjusting Small Business Analyst
31	Isabel Smith <a href="mailto:isabel.m.smith@gmail.com">isabel.m.smith@gmail.com</a>	Public Adjuster PR/FL Certified Insurance Service Representative	Alternate Methods in Adjudication: Mediation
32	Juan Javier Perez <a href="mailto:juanjavierperez@gmail.com">juanjavierperez@gmail.com</a>	Certified Residential Professional Appraiser State Licensed Professional Appraiser	Preparatory Course for Appraisers PR
33	Jason D Hisey <a href="mailto:jason@AMAsettlement.com">jason@AMAsettlement.com</a>	Adjuster FL Certified Property Appraiser & Umpire IAUA Umpire & Appraiser Certification WIND HAAG Certified Inspector	Court Appointed Arbitrator Course for Property Appraiser & Umpire IAUA Course for Umpire & Appraiser Certification WIND HAAG Certified Inspector Commercial & Residential Roofs Mediation Strategies for Large Loss and Complex Claims/Ethical Issues in Handling Coverage Disputes

34 Jared Holbrook <a href="mailto:jkholbrook@veteranca.com">jkholbrook@veteranca.com</a>	Adjuster FEMA Inspector National Flood Insurance Program	Preparatory Course for Appraisers and Umpires PR Leadership Lab Conflict Resolution
35 Lisa Harvey Reed <a href="mailto:lisahreed@yahoo.com">lisahreed@yahoo.com</a>	Adjuster FL HAAG Engineering(Residential/commercial & Wind) High Wind Certification IAUA Certified Appraiser and Umpire Wind Certified Appraiser and Umpire	IAUA Certified Appraiser and Umpire Course WIND Certified Appraiser and Umpire Course How to mediate 1st party property cases Effectively Preparatory Course for Appraisers and Umpires PR
36 Terry Walker Flenniken <a href="mailto:terry@tfcc.me">terry@tfcc.me</a>	Florida All Lines Certified General Contractor FL Licensed Home Inspector FL Certified Appraiser and Umpire WIND	Wind Certified Appraiser Course Wind Certified Umpire Course
37 Hesley Valembun <a href="mailto:hvalembun@gmail.com">hvalembun@gmail.com</a>	Adjuster IICRC WRT/ASD NFIP Authorized Adjuster WIND Certified Appraiser and Umpire	WIND Certified Umpire Course WIND Certified Apprasier Course Litigating/Handling Claims
38 Carlos E Gonzalez <a href="mailto:cegvcpa@cegvcpa.com">cegvcpa@cegvcpa.com</a>	CPA	Preparatory Course for Appraisers and Umpires PR Preparacion de planillas/Contabilidad y auditoria de Asociaciones de condomines/Auditing Cash and Cash Equivalents/How to prepare Audit Documentation/Advanced Income Tax Preparation
39 Jose A Rodriguez Martinez <a href="mailto:epa938@gmail.com">epa938@gmail.com</a>	Authorized Professional Appraiser-Real Estate Certified Residential Appraiser	Preparatory Course for Appraiser and Umpires PR Real Estate Education: Uniform Standars of Professional Appraisal/ Apprasing the Appraisal/Comprehensive Review of Appraisal Concepts/Advocacy and Residential Appraiser/Appraising Airport and Ariplane Hangars/Hybrid Appraisals/ Real Estate damages:Analyzing the Impact of the Hurricanes/General Appraiser Sales Comparison, Report Writing, Income Approach, Residential Site Valuation.
40 Javier Ortiz Quiles <a href="mailto:jortiz.publicadjuster@gmail.com">jortiz.publicadjuster@gmail.com</a>	Public Adjuster PR, TX, NC	Preparatory Course for Appraiser and Umpires PR
41 Lizzette Santiago <a href="mailto:Claims@catadjustersins.com">Claims@catadjustersins.com</a>	Public Adjuster Juris Doctor FL Property Insurance License from 2005-2017 FL County Certified Mediator FEMA Flood Certified Xactimate Certified	Clinical Mediation Externship Advance Mediation Externship

42 Luis M Murphy Fernandez <a href="mailto:luismurphy@onenessclaims.com">luismurphy@onenessclaims.com</a>	Independent Adjuster PR, FL CIC (Certified Insurance Counselor) AIC (Associate in Claims) AIS (Associate in Insurance Services) Attorney At Law	Preparatory Course for Appraisers and Umpires PR
43 Roberto A Crespo <a href="mailto:tasador1125@gmail.com">tasador1125@gmail.com</a>	Real Estate Appraiser State License Real Estate Appraiser Certified Residential Independent Adjuster	Preparatory Course for Appraisers and Umpires PR
44 Thomas Vincent Di Sieno <a href="mailto:digitory@gmail.com">digitory@gmail.com</a>	PLAN Appraiser Certificate	Arbitration of Int Disputes Mediation & Conflict Resolution American Contract Law
45 Daniel Santiago <a href="mailto:santiagodaniel@yahoo.com">santiagodaniel@yahoo.com</a>	Adjuster CIC (Certified Insurance Counselor) CPCU	Preparatory Course for Appraiser and Umpires PR Coverage & Liability in Catastrophe Claims HomeOwners Policy Understanding Claims Handling Best Practices Building Appraisal and Construction Engineering Insurance for Small Business
46 Jose Luis Cordo <a href="mailto:jose@cordoclaims.com">jose@cordoclaims.com</a>	Public Adjuster Certified Property Insurance Appraiser Certified Property Insurance Umpire Accredited Claims Adjuster Windstorm Insurance network Appraiser Windstorm Insurance Network Umpire	The ABC of Appraisal vs Litigation Appraisal Recent Case Law Emergency Buidilg Code Compliance
47 Christine NeJame Evans <a href="mailto:Cnejame@insadj.com">Cnejame@insadj.com</a>	Independent Adjuster Real Estate Sales	The Law of Negotiations for Adjusters Appraisal Effective Use of Demontrative and mediation Options in the claims
48 Brian E Loudermilk <a href="mailto:loudermilkb@gmail.com">loudermilkb@gmail.com</a>	Public Adjuster Smoke and Fire Restoration Technician	Preparatory Course for Appraisal PR
49 Tiffany Perryman <a href="mailto:tmperryman@gmail.com">tmperryman@gmail.com</a>	Adjuster CPIA IAUA	IAUA Appraisal Conference Flood Adjuster Certification Program Identification of Building Materials
50 Roy Young <a href="mailto:roy@ypafirm.com">roy@ypafirm.com</a>	Public Adjuster Appraiser Certification Umpire Certification	Appraiser and Umpire Certification Course IAUA

51 Zulmarie Urrutia Velez <a href="mailto:zurrutia-velez@cruzurrutia.com">zurrutia-velez@cruzurrutia.com</a>	CPA Attorney	Preparatory Course for Appraisers and Umpires ADR Mediator Certificacion 2015
52 William Griffin Jr. <a href="mailto:tn.contractor1@gmail.com">tn.contractor1@gmail.com</a>	Certified Appraisal and Umpire P.L.A.N TN Contractor License	Do's And Don'ts Of the Appraisal Processes
53 Daniel Masso <a href="mailto:daniel.mass@centuryadjusting.com">daniel.mass@centuryadjusting.com</a>	Public Adjuster FL/New Jersey/PR Certified General Contractor FL Certified Mold Remediator Certified Indoor Environmentalist	Claims Adjusting: Top 15 Rules Homeowners Insurance Valuation

**Las personas que aparecen incluidas en esta lista están autorizadas para actuar como árbitros en procesos de "appraisal" según los requisitos establecidos por la Oficina del Comisionado de Seguros (OCS) de conformidad a la carta normativa CN-2019-248-D. Esta lista estará sujeta a cambios en la medida que otros árbitros sean autorizados. Será responsabilidad de las partes solicitantes del proceso de "appraisal" hacer directamente los arreglos para la contratación y pago de los servicios de los árbitros.**